

RETURN AUTHORITY

Please return this completed form with your item



Tyrrell Family Trust No. 2 for Sunfrt Pty Ltd T/A

Ph: 1300 224 683 | F: 07 3348 8245

E: sales@baintech.com.au

ABN 36 510 947 614

Date: _____

Your details, as this is to whom, and where the goods will be returned to.

Contact Name: _____

Phone No: (____) _____ Mobile No: _____

Company Name (if applicable): _____

Address: _____

Suburb: _____ State: _____ Post Code: _____

The details of the store / company that you purchased the item from.

Store / Company Name: _____

Store / Company Address: _____

Suburb: _____ State: _____ Post Code: _____

The details of the item that you are returning.

Make: _____ Model: _____ Serial No: _____

Description of problem: (if more space is required please attach and say "see attached")

Is the fault that is described above intermittent? NO YES
I am returning this item for credit. (Bainbridge account holders only) YES
I am returning this item for repair. YES
Date of Original Purchase: _____ Tick to confirm that you have attached a copy of your proof of purchase.

- Prior to returning electrical items such as Battery Chargers & Inverters please perform the following tests.**
- Battery Condition** - Please check the condition of the battery (specific gravity, shorted plates etc)
 - Quality of Power Supply** - Stability of power supply is important for the correct operation of battery chargers. Voltage spikes, low or excess voltage can all affect the performance of the charger.
 - Excessive Load** - If you are returning an inverter that is cutting out please ensure that the load being supplied does not exceed that of the unit. It is worth noting that some microwaves may say 600W but in fact draw up to 1500W when heating.

- WARRANTY CLAIM CHECK LIST**
- Complete this Repair Authority form and return this with the goods. This form can be found at www.baintech.com.au/warranty
 - Be sure to include a copy of your original proof of purchase (invoice or receipt)
 - Please remove and retain all accessories or cables that are not related to or part of the fault.
 - To assist our technicians please include a full description of the fault and the circumstances in which the fault has occurred.
 - Return the goods along with the Repair Authority to:

BAINWARRREAU1.909032011

Return all goods to:
BAINBRIDGE TECHNOLOGIES
1224 Lytton Road
HEMMANT QLD 4174

WARRANTY POLICY

Bainbridge Technologies ("Bainbridge") obligations for this product are limited to the terms set out below:

Bainbridge warrants this product against defects in materials and workmanship for a period of two (2) years from the date of original purchase ("Warranty Period").

If a defect arises and a valid claim is received by Bainbridge within the Warranty Period, at its option, Bainbridge will (1) repair the product at no charge, using new or refurbished replacement parts, (2) exchange the product with a product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product, or (3) refund the purchase price of the product.

Bainbridge warrants replacement products or parts provided under this warranty against defects in materials and workmanship from the date of the replacement or repair for ninety (90) days or for the remaining portion of the original product's warranty, whichever provides you longer coverage. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes Bainbridge's property. When a refund is given, your product becomes Bainbridge's property.

EXCLUSIONS AND LIMITATIONS

Neither Bainbridge nor the manufacturer is liable for any damage to, or loss of any batteries, electrical systems or circuits, accessories, appliances, programs, data, or other information stored on any media or any non-Bainbridge product or part not covered by this warranty. Recovery of labour for installation or reinstallation of units, programs, data or other information is not covered under this Limited Warranty.

This warranty does not apply: (a) to damage caused by accident, abuse, misuse, misapplication, or non- Bainbridge products; (b) to damage caused by service performed by anyone other than Bainbridge; (c) to a product or a part that has been modified without the written permission of Bainbridge; (d) if any serial number has been removed or defaced; (e) to damage caused from unsuitable Power Sources; (f) to damage due to reverse polarity or (g) to attempts to operate products with excessive power consumption requirements.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. BAINBRIDGE SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF BAINBRIDGE CANNOT LAWFULLY DISCLAIM OR EXCLUDE IMPLIED WARRANTIES UNDER APPLICABLE LAW, THEN TO THE EXTENT POSSIBLE ANY CLAIMS UNDER SUCH IMPLIED WARRANTIES SHALL EXPIRE ON EXPIRATION OF THE WARRANTY PERIOD. No Bainbridge reseller, agent, or employee is authorised to make any modification, extension, or addition to this warranty.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, BAINBRIDGE IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING ANY COSTS OF REPLACING OR RECOVERING BATTERIES OR ANY PROGRAM OR DATA.

A minimum standard service fee of up to \$25.00 plus G.S.T. (\$60 for non hand held larger units) will apply to products. If the product is deemed to be a warranty then this fee will be waived, and the product will be replaced and/or repaired at no charge. If there is no fault found with the product the service fee will apply, plus return freight charges prior to the product being released. If the product is out of warranty the service fee will be absorbed in the quote for repair. If the quote for repair is denied then the service fee will apply plus freight before the goods are released.

OBTAINING WARRANTY SERVICE

Please complete a Repair Authorisation form before returning goods to Bainbridge. A copy of this form is available on the Bainbridge Website at www.baintech.com.au/warranty .

Note: This warranty is non transferable